



Chilwell Croft Academy

All Different, All Equal, All Achieving

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Equitas Academies Trust

16th July 2020,

Dear Parents/Carers

RE: Welfare matters

Guidance on how to apply for a free bus pass for your child to attend school.

Birmingham City Council have changed its process for applying for free school bus travel passes and the responsibility for applying is now the parent/carer. The reason this process has changed is because the council require lots of personal data from you.

To support completing the application I have prepared some guidance notes to assist you in making your own online claims by providing you with all the questions you will be asked in advance to determine if you should or would qualify for a free school bus pass. Please refer to our website to view the guidance notes at <https://www.chilwellcroftacademy.com/ourschool/letters-to-parents/>

If you need support with completing this application or need access to a computer, please arrange an appointment to come in and see me with all the support documents next week.

Bus pass applications can take up to 6 weeks to process so I urge anyone who knows that they may need a free school travel pass for September 2020 to apply now.

Access to food banks during the six weeks holiday:

During lockdown things have become difficult for lots of families in many ways. There are lots of charities within our community that wish to help in a variety of ways. These services are available to anyone in the community regardless of their benefit status. To view the services and locations please refer to our website <https://www.chilwellcroftacademy.com/ourschool/letters-to-parents/>

Free online fun family learning course that you could do with your children over the summer:

Family Learning are offering free online courses that could be completed by you or with your children. They have a variety of fun, educational and creative courses to help fill some of the summer holiday time up. To view all the courses and to access an enrollment form please refer to our website <https://www.chilwellcroftacademy.com/ourschool/letters-to-parents/>

Should any family need urgent support over the school holiday then please feel free to contact me via email: ppatel@chilwellcroftacademy.com

If you feel your child is at risk, then please call Children's Services on 0121 303 1888 or the police.

I wish you all the best over the summer holidays and look forward to seeing you and your children in September.

Best wishes,

Pravina Patel

Pravina Patel
Community Welfare and Safeguarding Officer